



## Volunteer Role Description

### Role Description

Title: Front of house/Retail volunteer

Department: Yorkshire Museum of Farming & the Danelaw Centre for Living History

Reports to: Louise Crossley/Amanda Clarke

Commitment: 1 -2 days per week

Duration: 12 weeks

**The organisation:** The Yorkshire Museum of Farming is a 16 acre site in Murton on the outskirts of York. It has a museum dedicated to the history of farming in Yorkshire, a collection of replica historic buildings, a nature trail and a variety of livestock.

**Key tasks:** Volunteers will work alongside the Administrative Officer, assisting with the following tasks:

- Welcoming visitors
- Selling tickets and gifts
- Visitor orientation
- Answering general enquiries about the site
- Patrolling the site to ensure that visitors are enjoying their day safely

**What's in it for you:** A chance to interact with visitors and ensure that their day out at the Yorkshire Museum of Farming is enjoyable. This is an ideal opportunity for someone who enjoys working with the public and in a team environment.

**Why we want you:** Volunteers are an essential part of the Yorkshire Museum of Farming and Danelaw team. Without the commitment and enthusiasm shown by volunteers it would not be possible to achieve many of our aims and objectives. This post is an opportunity to share your skills, learn new ones, meet new people and contribute towards the long term development of the Yorkshire Museum of Farming and the Danelaw Centre for Living History.

**Candidate specification:** You must:

- Enjoy working with the public
- Good customer service skills
- Interest in heritage and/or museums

**Support and training:** All necessary training and background information needed to fulfil the role will be provided.